

Esri Certified Services

Service	FedRAMP Moderate Authorized		ISO 27001 Certified
	ArcGIS Online	EMCS Adv +	ArcGIS ISO Cloud
Organization Home	✓	✓	
Public Home	✓	✓	
ArcGIS Maps SDK for JavaScript (4.x)	✓	✓	✓
ArcGIS API 3.x for JavaScript (3.x) - AVOID	✗	✗	✗
ArcGIS API Key			
ArcGIS Legacy API Key - AVOID	✗	NP	✗
Customer Content (Items)	✓	✓	✓
Utility Service - Geocoding ***	✓	✓	✓
Utility Service - BatchGeocode ***	✓		
Utility Service - Geoenrichment	✓	✓	
Utility Service - Directions & Routing	✓	✓	✓
Hosted Services - Features	✓	✓	✓
Hosted Services - Tiles	✓	✓	✓
Spatial Analysis Services - Geometry	✓		✓
Spatial Analysis Services - Network	✓		✓
Spatial Analysis Services - Raster			
Vector Tile Basemaps - Customer generated	✓	✓	✓
Vector Tile Basemaps – Esri generated	✓	✓	
Basemap Style Services v1	✓	✓	
Basemap Style Services v2	✓		✓
Scene Viewer	✓	✓	
Map Viewer	✓	✓	
Classic Map Viewer – AVOID	✗	!	NP
ArcGIS QuickCapture (API) **	✓		
ArcGIS Experience Builder	✓	✓	
ArcGIS Web AppBuilder – AVOID	!	!	NP
ArcGIS Web App Builder (Developer Edition)	✗	✗	NP
ArcGIS Dashboards	✓	✓	
ArcGIS Dashboards Classic - AVOID	✗	✗	NP
ArcGIS Solutions for ArcGIS Online *	✓	✓	
ArcGIS Hub (Basic & Premium)	✓	✓	
ArcGIS Story Maps	✓	✓	
Classic Story Maps - AVOID	✗	✗	NP
ArcGIS Field Maps (API, Web App) **	✓	✓	
ArcGIS Survey123 (API, Web App) **	✓	✓	
ArcGIS Survey123 (Website, Web Designer)	✓	✓	
ArcGIS Instant Apps	✓	✓	

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ArcGIS Configurable Apps – AVOID	✗	✗	✗
Location Sharing Services	📅	📅	📅
ArcGIS Business Analyst Services / Server	📅	✓	📅
ArcGIS Roads and Highways	NP	📅	NP
ArcGIS Data Pipelines	📅	📅	📅
AI Assistants **** - Beta/Preview	📅	📅	📅
ArcGIS Collector (API) - AVOID	✗	✗	NP
Image Server	NP	✓	NP
Imagery Services – Tiled	📅	NP	📅
Imagery Services - Dynamic	📅	NP	📅
Notebook Services / Server	📅	NP	📅
Workflow Manager Services / Server	📅	📅	📅
GeoEvent Server	NP	✓	NP
ArcGIS Velocity	📅	NP	📅
Knowledge Server	NP	📅	NP
Video Server	NP	📅	NP
ArcGIS Indoors **	✓	✓	📅
ArcGIS Insights - AVOID	⚠	⚠	⚠
ArcGIS Mission	NP	NP	NP
ArcGIS Business Analyst Web App	✓	NP	📅
ArcGIS Web Editor	✓	NP	📅
Premium Feature Services	📅	NP	📅
Enterprise Geodatabase	NP	✓	NP
Custom Web Applications*****	NP	✓	NP

Legend:

✓ = Authorized - service is included in audit scope and has been authorized

📅 = Planned - service on roadmap for future authorization based on demand and threat model results

NP = Not Planned for future authorization, or not available for platform

⚠ = Deprecated – service support will soon be ending and removed from the FedRAMP boundary

✗ = Retired/Mature – service no longer FedRAMP authorized – Limited or no support

Notes:

- **FedRAMP Moderate** – Both our multi-tenant ArcGIS Online and single-tenant Esri Managed Cloud Services offerings are FedRAMP moderate authorized by the US Government.
- **ISO 27001:2022** – Esri obtained this certification to address global customer security needs. Esri started with the EU Region and continues to expand further.
- **EMCS Adv +** - Esri Managed Cloud Services Advanced + utilizes customer dedicated [ArcGIS Enterprise](#) systems.
- **ArcGIS ISO Cloud** – Consists of both ArcGIS Online and ArcGIS Location Platform services.
- **Solutions *** – Services utilized by a solution template (a combination of services) must be FedRAMP authorized for the solution to be considered authorized.
- **Location Sharing **** - Authorization of these services limited to capabilities not utilizing Location Sharing Services. This restriction will be removed when Location Sharing Service is authorized.
- **Geocoding ***** – Esri introduced a new mechanism to perform batch geocoding that is planned for FedRAMP authorization.
 - o The original batch geocoding capability called [geocodeAddresses](#) is in the FedRAMP boundary.
 - o The new batch geocoding capability called [batchGeocode](#) will be useful for customers processing over 100,000 addresses.
- **AI Assistants ****** – Currently, these capabilities are in Beta/Preview and FedRAMP requirements around Generative AI capabilities are still evolving.
- **Custom Web Apps ******* - Typically, static web apps that do not utilize a supporting framework such as Experience Builder.
- **Mobile Apps** - When (API) is listed next to a mobile device application, the ArcGIS Online and EMCS Advanced Plus endpoints consumed by the mobile application are authorized.
- **Not Listed** – Services not listed were not within the scope of Agency review. As such, the Agency team has issued neither an approval nor disapproval decision regarding such services under FedRAMP. Customers can leverage such services by working with their Esri Account Manager directly and subsequently Esri's Software Security & Privacy and/or EMCS Security and Compliance team to seek independent agency approval.
- **Questions** – Feel free to reach out to your account manager or Esri's Software Security & Privacy Team - SoftwareSecurity@esri.com for questions about these materials.

Changes since last revision:

- Added newly FedRAMP authorized services: Indoors, Basemap Styles V2, Business Analyst Web App, Utility Service-BatchGeocode, and Web Editor